



**GRAND AVENUE SOFTWARE**  
solutions for collaborative intelligence

## Customer Profile: **Vygon US, LLC.**



### Business Summary

Vygon US LLC is a primary source medical supplier specializing in neonatal/pediatric products and IV therapy. The Company designs, manufactures, delivers and services its products around the world through a fully trained, professional network of specialty distributors. Vygon solutions align to three main treatment areas including vascular access, digestive tract, and respiratory tract. These offerings are vital for effective infant care particularly the specialized care required by premature newborns.

### Quality System Goals

- Provide organized, easy, secure and real time access to quality system information.
- Simplify the management of product development projects across multiple worldwide locations.
- Increase the visibility of product development and quality system deliverables, status and schedules.
- Deploy the automated system quickly and with existing staff.

### Solution

- Vygon is realizing their quality system goals through the implementation of the Audit Management, CAPA, Complaint Handling, Design Control, Document Control and Training Management modules from Grand Avenue Software.

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