



**GRAND AVENUE SOFTWARE**  
solutions for collaborative intelligence

## Nonconforming Material Solution Highlights

- Web-based submission of NCM reports.
- Integrated MRB collaboration, review and approval.
- Integrated containment tracking and tagging of materials.
- Workflow-driven due dates and reminders based upon the overall schedule.
- Flexible search of NCM reports.
- Customer-defined failure codes.
- Track and manage internal and supplier non-conformances.
- Configurable dispositions codes, product locations, MRB members.
- Detailed records of quantities accepted/rejected after disposition.
- Tight integration with CAPA.
- Charting, reporting, trending.
- Applicable across the whole product process (On Order through Field).

### Nonconforming Materials

Quantity	Serial Numbers	Nonconformance Description	Location Found	Process / Operation Found	Quarantine Location	Disposition Code	Disposition Instructions / Justification
3 EA	1-3	Back left corner of the frame is not square. Prevents internal components from seating correctly and functioning properly.	WMP	Frame Build	Bin 21	Rework	Send to shop, remove internals, re-square left back corner, may require re-weld on the edge, re-inspect, use if it passes inspection.
1 EA	4	Repeat of above problem.	WMP	Final Test	Bin 54	Rework	Will need to investigate this to determine what to do with it.
1 EA	5	Repeat of above problem, plus .. This one passed the test sequence but did have a bad corner from a structural point of view.	WMP	Packaging	Bin 55	Rework	Remove internals, re-weld corner, re-assemble, re-test.

### Background Files

Description	File Name
No Background Files found	

### Disposition Input Tasks

Instructions	On Behalf Of Department	Status / Results	Comments	Assignee	Task Due Date
What do you think we should do with this?	Production	Completed	Fix and test.	DanB	10/8/2004
What do you think we should do with this?	Purchasing	Completed	I think it should be re-worked.	Jivey	10/8/2004
What do you think we should do with this?	R&D	Automatically Closed: The NCM coordinator has submitted the NCM Report for approval.		PaulM	10/8/2004

### Screen Capture: Nonconforming Materials Module